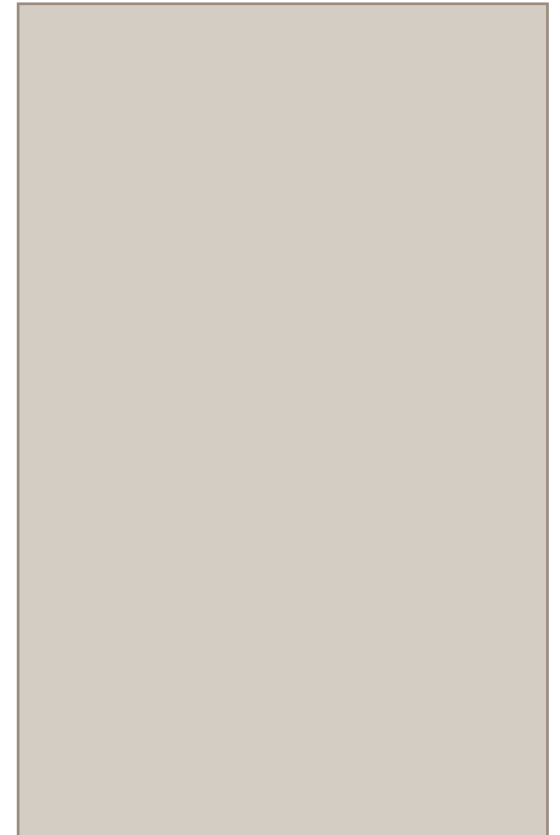
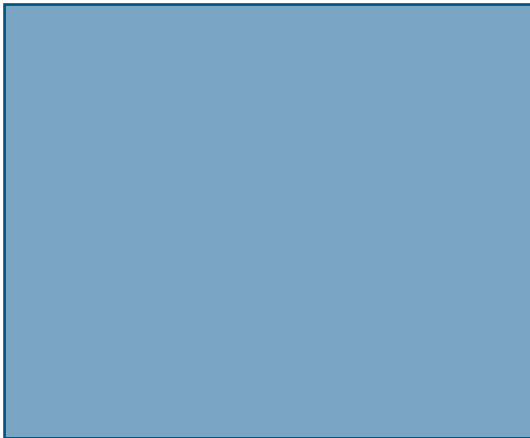


Michael Carmody  
**CEO**

Mike Pezzullo  
**Chief Operating Officer**



**Australian Government**  
**Australian Customs and  
Border Protection Service**

Neil Mann  
DCEO  
Passenger & Trade Facilitation

**EXECUTIVE**

Chris Wall  
NM  
Business Capability

Duane Stokes A/g  
NM  
Cargo Business  
Improvement and Support

Sarah Major  
NM  
Trade Policy &  
Regulation

Terry Wall  
NM  
Passenger Operations

Dave Leonard  
NM  
Strategic Development  
(Cargo)

Jennifer Reimitz A/g  
NM  
Trade Services

Michelle Kinnane  
NM  
Strategic Development  
(Passengers)

Robyn Miller  
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Client Engagement &  
Cargo Systems

Geoff Johannes  
NM  
Trade Measures

Gayle Brown  
NM  
Airport Operations  
North

Catherine Asbridge  
NM  
Air Cargo and Detained  
Goods

Craig Sommerville  
NM  
Compliance Assurance

John Eldridge A/g  
NM  
Airport Operations  
South

Graham Krisohos  
NM  
Sea Cargo and  
International Mail

Martin Fisk  
NM  
Business Intelligence  
Taskforce

## EXECUTIVE

Malcom Wright  
NM  
Enforcement  
Operations

Joann Corcoran  
NM  
Intelligence

Terry Price  
NM  
Maritime Operations  
Support

Demetrio Veteri  
Deputy Commander  
Border Protection  
Command

Kingsley Woodford-Smith  
NM  
Investigations

John Gibbon  
NM  
Targeting

Ian Laverock  
NM  
Acquisitions

CDRE David Gwyther  
Deputy Commander  
Joint Task Force 639

Sharon Nyakuengama  
NM  
Technology and  
Enforcement Capability

Andrew Rice  
NM  
Maritime People  
Smuggling Intelligence

Nic Arthur A/g  
NM  
Strategic Development  
(Maritime Operations  
Support)

Linda Smith  
DCEO  
Corporate Operation

**EXECUTIVE**

Brad Clark  
Deputy Chief Finance  
Officer

Vincent Taglieri  
NM  
Client and Program  
Managed Services

Rosemary Ottley  
NM  
People

Rochelle Moore  
NM  
Business Solutions

Teresa Conolan  
NM  
Infrastructure

Megan Kelly  
NM  
IT Service Delivery

**Regional Directors**

Anthony O'Connor  
NM  
IT Strategy, Architecture  
and Security

SAP HRIS

People and Place  
Improvement

**ND  
PASSENGERS**

**PASSENGERS EXECUTIVE**

**NM  
Business Capability**

As a strategic business partner, Business Capability aims to comprehensively lead and integrate activities that enhance business capability for Passengers Division.

**NM  
Passenger Operations**

Provide operational policies and practices for the efficient and effective management of passenger processing that supports legitimate travel while preventing the illegal movement of people and goods across the border.

**NM  
Airport Operations  
North**

Sydney  
Brisbane  
Cairns  
Darwin  
Gold Coast

**NM  
Airport Operations  
South**

Melbourne  
Adelaide  
Perth

Ensure efficient and effective airport operations in accordance with Passenger Operations policies and objectives, including implementation of agreed outcomes of the recent review and Passengers Taskforce.

**NM  
Strategic Development  
(Passengers)**

Enhance Customs passenger processing capability through the co-design of future directions and implementation of initiatives necessary to make them a reality.

**ND  
CARGO**

**CARGO EXECUTIVE**

**NM  
Cargo Business  
Improvement and  
Support**

Provide operational policies and practices for the efficient and effective management of cargo processing that supports legitimate trade while preventing the illegal movement of goods across the border.

**NM  
Air Cargo and Detained  
Goods**

**NM  
Sea Cargo and  
International Mail**

Ensure efficient and effective cargo operations in accordance with Cargo Operations policies, practices and objectives.

**NM  
Client Engagement and  
Cargo Systems**

Develop and operate mechanisms for industry engagement in the design and delivery of Customs cargo operations, development initiatives and support services (including CI&SC).

**NM  
Strategic Development  
(Cargo)**

Enhance Customs cargo processing capability through the co-design of future directions and implementation of initiatives necessary to make them a reality.

**ND  
TRADE & COMPLIANCE**

**TRADE & COMPLIANCE EXECUTIVE**

**NM  
Trade Services**

Implement and operate industry assistance schemes and Customs aspects of multilateral and bilateral trade agreements.

**NM  
Trade Policy &  
Regulation**

Manage permit regimes and work with policy agencies, and industry and community stakeholders to ensure desired policy outcomes are delivered in an effective and practical way.

**NM  
Trade Measures**

Conduct anti-dumping and countervailing (subsidy) investigations and provide associated advisory services to industry stakeholders.

**NM  
Compliance Assurance**

Design and management of the Customs and Border Protection's Cargo Compliance Program of post transactional audits and real time interventions to support accurate and timely reporting and payment of revenue.

**ND  
MARITIME OPERATIONS SUPPORT**

**EXECUTIVE**

**NM  
Maritime Operations  
Support**

Deliver the Customs aviation and marine capability, operational infrastructure and appropriately skilled people that underpins operations to protect Australia's national interests in our maritime domain.

**NM Maritime  
Capability and  
Development**

Identify infrastructure and capability required to operate in the future maritime environment and also develop and deliver the operational support and command information systems required for management of civil maritime security threats in the Australian maritime environment.

**NM  
Maritime Acquisitions**

Undertake and/or oversight the acquisition and entry into service of the vessels that Maritime Operations Support Branch provides to Border Protection Command and Enforcement & Investigations.

**ND  
ENFORCEMENT & INVESTIGATIONS**

**ENFORCEMENT EXECUTIVE**

**NM  
Enforcement  
Operations**

Develop and implement enforcement policy and response capability and manage enforcement operations including processing of illegal foreign fishers.

**NM  
Technology and  
Enforcement Capability**

Identify, evaluate, deploy and maintain advanced detection and operational support technology and deliver national operational training and development.

**NM  
Investigations**

Establish investigations policies and priorities, conduct investigations (including joint investigations).

**NM  
Strategic Development  
(Enforcement &  
Investigations)**

Enhance Customs enforcement and investigation capability through its strategies, people, systems and legislative framework.

**ND  
INTELLIGENCE & TARGETING**

**INTELLIGENCE & TARGETING EXECUTIVE**

**NM  
Intelligence**

Collect, analyse and disseminate information that allows Customs to understand its environment and identify key issues and trends that support translation into operational outcomes via targeting or enforcement activities.

**NM  
Targeting**

Develop and manage a national targeting strategy that focuses Customs interventions on high risk cases.

**NM  
Maritime People  
Smuggling Intelligence**

Provide support to whole-of-government maritime people smuggling processes through providing high quality intelligence to support maritime people smuggling policy and operational objectives.

**COMMANDER  
BORDER PROTECTION COMMAND**

**DEPUTY COMMANDER  
Border Protection  
Command**

Control and co-ordinate civil maritime surveillance and on water response to incursions into Australia's Exclusive Economic Zone.

**DEPUTY COMMANDER  
Joint Task Force 639**

Plan and control Australian Defence Force ships, aircraft and land support to civil maritime security operations.

**DCEO  
BORDER ENFORCEMENT**

**ND  
Law Enforcement  
Strategy**

Develop and evaluate the effectiveness of whole-of-Customs approaches to managing designated enforcement priority areas including drugs and counter terrorism.

## CHIEF FINANCE OFFICER

### Deputy Chief Finance Officer

Provide policies, practices and advice supporting the effective and efficient allocation of resources across the organisation and ensure finances are managed in accordance with legislative requirements and guidelines.

**CHIEF INFORMATION OFFICER**

**EXECUTIVE**

**NM  
Client and Program  
Managed Services**

Provides the IT Service Desk, Business Engagement, IT Contracts Management, IT Project Management, and review of ICT activities. A single entry point for business to access services provided by the Division.

**NM  
Business Solutions**

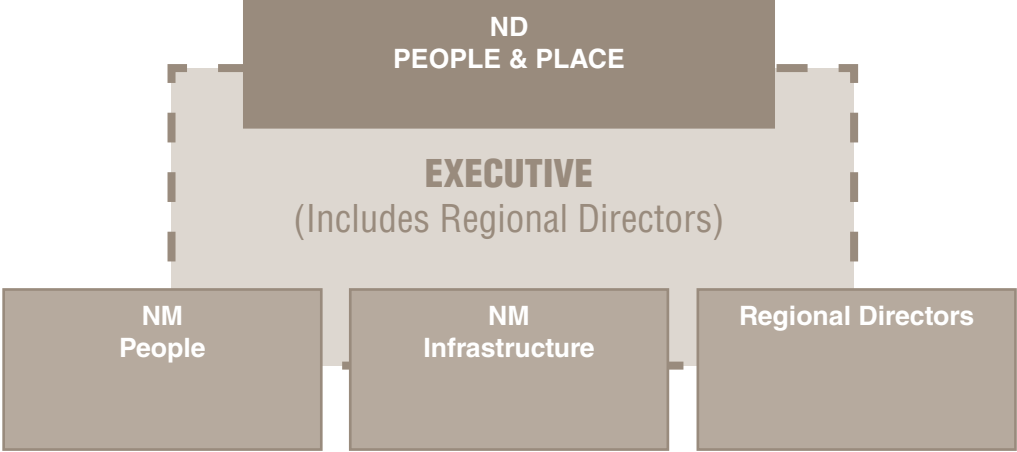
Responsible for the design, development, implementation and maintenance of the ICT solutions used by Customs and Border Protection's business.

**NM  
IT Service Delivery**

Provides service support and operational support and maintenance to maximise availability of ICT services.

**NM  
IT Strategy, Architecture  
and Security**

Provides architectural frameworks, security governance and communication channels to maximise efficiency in the ICT environment, as well as advice on planning, design, development and implementation of secured ICT services for the future.



Develop and implement policies and practices for the efficient and effective delivery and management of human resources and, in conjunction with business lines, the development and delivery of training and skills development programs.

Manage and co-ordinate all aspects of infrastructure and property requirements to ensure effective and efficient delivery of the organisation's operations.

NM  
CORPORATE & INTERNATIONAL  
STRATEGY

Design and manage the Customs corporate planning, business continuity and risk management. Provide efficient Parliamentary and Executive services. Develop, coordinate and deliver Customs international engagement strategy.

## NM DESIGN BRANCH

Work with major Customs change initiatives to achieve the right strategic intent, business outcomes and client experiences; and ensure efficient and effective design processes and project management approaches are both available and being adopted across the organisation.