



## **EXPORT CONTACTS**

### **AUSTRALIAN CUSTOMS AND BORDER PROTECTION SERVICE**

#### **GENERAL INFORMATION**

##### **Customs Information and Support Centre**

Telephone: 1300 363 263  
Email: [information@customs.gov.au](mailto:information@customs.gov.au)  
Internet: [www.customs.gov.au](http://www.customs.gov.au)

##### **Customs Cargo Support**

Telephone: 1300 558 099  
Email: [cargosupport@customs.gov.au](mailto:cargosupport@customs.gov.au)

#### **REGIONAL CUSTOMS CONTACTS**

##### **New South Wales**

Telephone: 02 8339 6117 Fax: 02 8339 6761

##### **Victoria**

Telephone: 03 9244 8483 Fax: 03 9244 8490

##### **Queensland**

Telephone: 07 3835 3303 Fax: 07 3835 3479

##### **Western Australia**

Telephone: 08 9430 1409 Fax: 08 9430 1775

##### **South Australia**

Telephone: 08 8447 9330 Fax: 08 8447 9443

##### **Northern Territory**

Telephone: 08 8980 6528 Fax: 08 8980 6540

##### **Tasmania**

Telephone: 03 6230 1240 Fax: 03 6230 1261

##### **Australian Capital Territory**

Email: [importexportpolicy@customs.gov.au](mailto:importexportpolicy@customs.gov.au)

For more information on any Customs and Border Protection matter, contact the Customs Information and Support Centre on 1300 363 263 or email [information@customs.gov.au](mailto:information@customs.gov.au) or browse the website [www.customs.gov.au](http://www.customs.gov.au)

### **OTHER RELEVANT INDUSTRY GROUPS AND AGENCIES**

#### **Australian Bureau of Statistics**

Internet: [www.abs.gov.au](http://www.abs.gov.au)

#### **International Trade Section**

Telephone: 02 6252 5409  
Email: [international.trade@abs.gov.au](mailto:international.trade@abs.gov.au)

#### **National Information and Referral Service**

Telephone: 1300 135 070  
Email: [client.services@abs.gov.au](mailto:client.services@abs.gov.au)

#### **Australian Federal Police**

Telephone: 02 6126 7601  
Email: [tccc-opma@afp.gov.au](mailto:tccc-opma@afp.gov.au)  
Internet: [www.afp.gov.au](http://www.afp.gov.au)

#### **Australian Taxation Office Call Centre for Small Business**

Telephone: 13 28 66, option 4  
Email: [www.ato.gov.au](http://www.ato.gov.au)

#### **Australian Transaction Reports and Analysis Centre**

Telephone: 1300 021 037 Fax: 02 9950 0071  
Email: [help\\_desk@austrac.gov.au](mailto:help_desk@austrac.gov.au)  
Internet: [www.austrac.gov.au](http://www.austrac.gov.au)

#### **Department of Foreign Affairs and Trade Sanctions and Transnational Crime Section**

Telephone: 02 6261 1111 Fax: 02 6261 2144  
Email: [sanctions@dfat.gov.au](mailto:sanctions@dfat.gov.au)  
Internet: [www.dfat.gov.au/un/unc\\_sanctions/index.html](http://www.dfat.gov.au/un/unc_sanctions/index.html)

#### **Medicare Australia**

##### **Travelling with PBS Medicine Enquiry Line**

Telephone: 1800 500 147  
Internet: [www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au)

## PERMIT ISSUING AGENCIES

### **Australian Radiation Protection and Nuclear Safety Agency**

Telephone: 02 9541 8344 Fax: 02 9541 8314

Email: [export@arpansa.gov.au](mailto:export@arpansa.gov.au)

Internet: [www.arpansa.gov.au/publications/forms.cfm](http://www.arpansa.gov.au/publications/forms.cfm)

### **Australian Wine and Brandy Corporation**

Telephone: 08 8228 2050 Fax: 08 8228 2066

Email: [awbc@awbc.com.au](mailto:awbc@awbc.com.au)

Internet: [www.wineaustralia.com](http://www.wineaustralia.com)

### **Department of Agriculture, Fisheries and Forestry**

#### **Australian Fisheries Management Authority**

Telephone: 1300 723 621 Fax: 02 6225 5500

Internet: [www.afma.gov.au](http://www.afma.gov.au)

#### **Australian Quarantine and Inspection Service**

Internet: [www.aqis.gov.au](http://www.aqis.gov.au)

#### **Dairy Exports**

Telephone: 1300 723 241 Fax: 03 8308 5055

Email: [dairy.exdoc@aqis.gov.au](mailto:dairy.exdoc@aqis.gov.au)

#### **Fish Exports**

Telephone: 02 6272 4978 Fax: 02 6272 3238

Email: [fish@aqis.gov.au](mailto:fish@aqis.gov.au)

#### **Horticulture and Grains**

Telephone: 02 6272 3229 Fax: 02 6272 5423

Email: [grainexport@aqis.gov.au](mailto:grainexport@aqis.gov.au)

[horticultureexportprogram@aqis.gov.au](mailto:horticultureexportprogram@aqis.gov.au)

#### **Live Animal Exports**

Telephone: 02 6272 4581 Fax: 02 6272 5423

Email: [animalexport@aqis.gov.au](mailto:animalexport@aqis.gov.au)

#### **Meat Exports**

Telephone: 02 6272 3754 Fax: 02 6272 4389

Email: [exportmeatdocumentation@aqis.gov.au](mailto:exportmeatdocumentation@aqis.gov.au)

### **Department of Agriculture, Fisheries and Forestry**

#### **Forest Industries**

Telephone: 02 6272 4262 Fax: 02 6272 4875

Email: [forestry.contact@daff.gov.au](mailto:forestry.contact@daff.gov.au)

Internet: [www.daff.gov.au](http://www.daff.gov.au)

### **Department of Defence**

#### **Defence Export Control Office**

Telephone: 1800 661 066 Fax: 02 6266 2997

Email: [deco@defence.gov.au](mailto:deco@defence.gov.au)

Internet: [www.defence.gov.au/strategy/deco/default.htm](http://www.defence.gov.au/strategy/deco/default.htm)

### **Department of Employment and Workplace Relations**

#### **Asbestos Policy Unit**

Telephone: 02 6121 6000 Fax: 02 6276 8121

Internet: [www.dewr.gov.au](http://www.dewr.gov.au)

### **Department of the Environment, Water, Heritage and Arts**

Internet: [www.environment.gov.au](http://www.environment.gov.au)

#### **Hazardous Waste Section**

Telephone: 02 6274 1411 Fax: 02 6274 1164

Email: [hwa@environment.gov.au](mailto:hwa@environment.gov.au)

#### **Cultural Property Section**

Telephone: 02 6274 1810 Fax: 02 6274 2731

Email: [movable.heritage@environment.gov.au](mailto:movable.heritage@environment.gov.au)

#### **Ozone Protection and Synthetic Greenhouse Gas Team**

Telephone: 02 6274 1237 Fax: 02 6274 1610

Email: [ozone@environment.gov.au](mailto:ozone@environment.gov.au)

#### **Marine Environment Branch**

Telephone: 02 6274 2809 Fax: 02 6274 1542

Email: [epbcwild@deh.gov.au](mailto:epbcwild@deh.gov.au)

#### **International Wildlife Trade Section**

Telephone: 02 6274 1900 Fax: 02 6274 1921

Email: [wildlifetrade@environment.gov.au](mailto:wildlifetrade@environment.gov.au)

### **Department of Health and Ageing**

#### **Office of Chemical Safety - Treaties and Compliance**

Telephone: 1800 170 723 Fax: 02 6160 3299

Email: [tga-information-officer@health.gov.au](mailto:tga-information-officer@health.gov.au)

Internet: [www.health.gov.au](http://www.health.gov.au)

#### **Therapeutic Goods Administration - Export Medicines Unit**

Telephone: 1800 020 653 Fax: 02 6232 8399

Email: [tga-information-officer@health.gov.au](mailto:tga-information-officer@health.gov.au)

Internet: [www.tga.gov.au](http://www.tga.gov.au)

#### **Horticulture Australia Limited**

Telephone: 02 8295 2300 Fax: 02 8295 2399

Email: [info@horticulture.com.au](mailto:info@horticulture.com.au)

Internet: [www.horticulture.com.au](http://www.horticulture.com.au)

#### **Office of Film and Literature Classification**

Telephone: 02 9289 7100 Fax: 02 9289 7101

Email: [enquiries@classification.gov.au](mailto:enquiries@classification.gov.au)

Internet: [www.classification.gov.au](http://www.classification.gov.au)

#### **Resources, Energy and Tourism**

Internet: [www.ret.gov.au](http://www.ret.gov.au)

#### **Minerals Development Section –**

##### **Kimberley Process Export Authority**

Telephone: 02 6213 7143 Fax: 02 6213 7950

Email: [kimberleyprocess@industry.gov.au](mailto:kimberleyprocess@industry.gov.au)

#### **Uranium and Other Nuclear Goods**

##### **Schedule 7 exports**

Telephone: 02 6213 6307 Fax: 02 6213 7818

Email: [uranium@industry.gov.au](mailto:uranium@industry.gov.au)

#### **Wheat Exports Australia**

Telephone: 02 6202 3400 Fax: 02 6202 3499

Email: [secretariat@wea.gov.au](mailto:secretariat@wea.gov.au)

Internet: [www.wea.gov.au](http://www.wea.gov.au)