

NATIONAL PASSENGER PROCESSING COMMITTEE (NPPC) AIRPORT GUIDE

AIRPORT	NPPC APPROVAL REQUIRED		IF NPPC APPROVAL IS NOT REQUIRED CONTACT CUSTOMS AND BORDER PROTECTION AND QUARANTINE ON THE BELOW E-MAIL OR PHONE NUMBERS
	LESS THAN 10 PEOPLE	TEN (10) OR MORE PEOPLE	
Adelaide	Not Required	Not Required	Customs and Border Protection Adelaide Airport: Ph: 08 8208 8563 E-mail: SAAirOperationsDutyManagers@customs.gov.au
			Quarantine Ph: 08 8201 6213 E-mail: claud.garnelli@aqis.gov.au
Alice Springs	Approval Required	Approval Required	Customs and Border Protection Darwin Airport: Ph: 08 8920 2551 E-mail: NTITBManagementTeam@customs.gov.au
			Quarantine Ph: 08 8920 7080 E-mail: ntcontroller@aqis.gov.au
Amberley (RAAF)	Approval Required	Approval Required	Customs and Border Protection Brisbane Airport: Ph: 07 3867 3857 E-mail: AODBMBrisbaneAirport@customs.gov.au
			Quarantine Ph: 0418 736 698 E-mail: BrisbaneAirportController@aqis.gov.au
Avalon	Not Required	Approval Required	Customs and Border Protection Melbourne Airport: Ph: 03 9339 1325 E-mail: PAXMDM@customs.gov.au
			Quarantine Ph: 0408 250 600 E-mail: viccontroller@aqis.gov.au
Brisbane	Not Required	Not Required	Customs and Border Protection Brisbane Airport: Ph: 07 3867 3857 E-mail: AODBMBrisbaneAirport@customs.gov.au
			Quarantine Ph: 0418 736 698 E-mail: BrisbaneAirportController@aqis.gov.au

Broome	Not Required	Approval Required	Customs and Border Protection Broome District Office: Ph: 08 9193 6999 E-mail: broome@customs.gov.au
			Quarantine Ph: 08 8920 7080 E-mail: ntcontroller@aqis.gov.au
Cairns	Not Required	Not Required	Customs and Border Protection Cairns Airport: Ph: 07 4052 3552 Email: cairnsduty@customs.gov.au
			Quarantine Ph: 07 4030 7820 E-mail: ashley.smith@aqis.gov.au
Canberra	Not Required	Approval Required	Customs and Border Protection ACT District Office: Ph: 02 6275 6006 On Call: 0401 149 820 E-mail: actregoff@customs.gov.au
			Quarantine Ph: 0417 406 132 E-mail: actcontroller@aqis.gov.au
Canberra - Defence Establishment Fairbairn	Approval Required	Approval Required	Customs and Border Protection ACT District Office: Ph: 02 6275 6006 On Call: 0401 149 820 E-mail: actregoff@customs.gov.au
			Quarantine Ph: 0417 406 132 E-mail: actcontroller@aqis.gov.au
Carnarvon	Approval Required	Approval Required	Customs and Border Protection Carnarvon District Office: Ph: 08 9941 6401 E-mail: carnarvon@customs.gov.au
			Quarantine Ph: 0434 664 413 E-mail: wacontroller@aqis.gov.au
Christmas Island	Not Required	Not Required	Indian Ocean Territories Customs Service: Ph: 08 9164 7228 E-mail: dmwaci@customs.gov.au
			Quarantine Ph: 08 9164 7456 E-mail: craig.brockway@aqis.gov.au

Cocos (Keeling) Island	Not Required	Not Required	Indian Ocean Territories Customs Service: Ph: 08 9164 7228 E-mail: dmwaci@customs.gov.au
			Quarantine Ph: 08 9164 7456 E-mail: craig.brockway@aqis.gov.au
Coffs Harbour	Approval Required	Approval Required	Customs and Border Protection Coffs Harbour District Office: Ph: 02 6656 8500 E-mail: DMCOFFSH2@customs.gov.au
			Quarantine Ph: 0438 440 950 E-mail: newcastle@aqis.gov.au
Curtin (RAAF)	Approval Required	Approval Required	Customs and Border Protection Broome District Office: Ph: 08 9193 6999 E-mail: broome@customs.gov.au
			Quarantine Ph: 08 8920 7080 E-mail: ntcontroller@aqis.gov.au
Darwin	Not Required	Not Required	Customs and Border Protection Darwin Airport: Ph: 08 8920 2551 E-mail: NTITBManagementTeam@customs.gov.au
			Quarantine Ph: 08 8920 7080 E-mail: ntcontroller@aqis.gov.au
Darwin (RAAF)	Not Required	Approval Required	Customs and Border Protection Darwin Airport: Ph: 08 8920 2551 E-mail: NTITBManagementTeam@customs.gov.au
			Quarantine Ph: 08 8920 7080 E-mail: ntcontroller@aqis.gov.au
Dubbo	Approval Required	Approval Required	Customs and Border Protection Richmond District Office: Ph: 02 4587 3779 E-mail: DCNSWR@customs.gov.au
			Quarantine Ph: 02 8016 8500 E-mail: nswcontroller@aqis.gov.au

Edinburgh (RAAF)	Approval Required	Approval Required	Customs and Border Protection Adelaide Airport: Ph: 08 8208 8563 E-mail: SAAirOperationsDutyManagers@customs.gov.au
			Quarantine Ph: 08 8201 6213 E-mail: claud.garnelli@agis.gov.au
Essendon	Not Required	Approval Required	Customs and Border Protection Melbourne Airport: Ph: 03 9339 1325 E-mail: PAXMDM@customs.gov.au
			Quarantine Ph: 0408 250 600 E-mail: viccontroller@agis.gov.au
Geraldton	Approval Required	Approval Required	Customs and Border Protection Geraldton District Office: Ph: 08 9965 7200 E-mail: DMWAGerald@customs.gov.au
			Quarantine Ph: 0434 664 413 E-mail: wacontroller@agis.gov.au
Gladstone	Approval Required	Approval Required	Customs and Border Protection Gladstone District Office: Ph: 07 4976 3601 E-mail: gladstonedo@customs.gov.au
			Quarantine Ph: 07 4972 0461 E-mail: agis.gladstone@agis.gov.au
Gold Coast	Not Required	Not Required	Customs and Border Protection Gold Coast Airport: Ph: 07 5523 7800 E-mail: dmgc@customs.gov.au
			Quarantine Ph: 07 5536 2464 E-mail: coolcontroller@agis.gov.au
Hobart	Not Required	Approval Required	Customs and Border Protection Tasmania South Office: Ph: 03 6230 1222 E-mail: ACSHOBART@customs.gov.au
			Quarantine Ph: 0407 870 236 E-mail: hobart.airport@agis.gov.au

Horn Island	Not Required	Approval Required	Customs and Border Protection Thursday Island District Office: Ph: 07 4083 1800 E-mail: DMQLDTI@customs.gov.au
			Quarantine Ph: 07 4069 1185 E-mail: melissa.inch@aqis.gov.au
Kalgoorlie	Approval Required	Approval Required	Customs and Border Protection Fremantle: Ph: 08 9430 1564; or Ph: 08 9430 1570 E-mail: waenforcement@customs.gov.au
			Quarantine Ph: 0434 664 413 E-mail: wacontroller@aqis.gov.au
Katherine (RAAF)	Approval Required	Approval Required	Customs and Border Protection Darwin Airport: Ph: 08 8920 2551 E-mail: NTITBManagementTeam@customs.gov.au
			Quarantine Ph: 08 8920 7080 E-mail: ntcontroller@aqis.gov.au
Launceston	Approval Required	Approval Required	Customs and Border Protection Tasmania North Office: Ph: 03 6230 1201 E-mail: acs.launceston@customs.gov.au
			Quarantine Ph: 03 6398 8400 E-mail: launceston.quarantine@aqis.gov.au
Learmonth	Approval Required	Approval Required	Customs and Border Protection Carnarvon District Office: Ph: 08 9941 6401 E-mail: carnarvon@customs.gov.au
			Quarantine Ph: 0434 664 413 E-mail: wacontroller@aqis.gov.au
Lord Howe Is	Not Required	Approval Required	Customs and Border Protection Coffs Harbour District Office: Ph: 02 6656 8500 (Coffs Harbour District Office) Ph: 02 6563 2071 (Lord Howe Island Police) Ph: 02 6563 2199 (Police Office after hours) E-mail: DMCOFFSH2@customs.gov.au
			Quarantine Ph: 02 6563 2199 (Police Office) Ph: 02 6563 2071 (Airport Quarantine - only during flights)

Mackay	Approval Required	Approval Required	Customs and Border Protection Mackay District Office: Ph: 07 4965 7100 E-mail: DMMACKAY@customs.gov.au
			Quarantine Ph: 0427 861 911 E-mail: mackay.quarantine@aqis.gov.au
Melbourne	Not Required	Not Required	Customs and Border Protection Melbourne Airport: Ph: 03 9339 1325 E-mail: PAXMDM@customs.gov.au
			Quarantine Ph: 0408 250 600 E-mail: viccontroller@aqis.gov.au
Newcastle	Not Required	Approval Required	Customs and Border Protection Newcastle District Office: Ph: 02 4926 7500 E-mail: newclear@customs.gov.au
			Quarantine Ph: 0438 440 950 E-mail: newcastle@aqis.gov.au
Williamtown (RAAF)	Not Required	Approval Required	Customs and Border Protection Newcastle District Office: Ph: 02 4926 7500 E-mail: newclear@customs.gov.au
			Quarantine Ph: 0438 440 950 E-mail: newcastle@aqis.gov.au
Norfolk Island	Not Required	Not Required	Norfolk Island Customs Service: Ph: +67 232 2140 E-mail: customs@admin.gov.nf
			Norfolk Island Health and Quarantine Ph: +67 232 2609 E-mail: health@admin.gov.nf
Pearce (RAAF)	Approval Required	Approval Required	Customs and Border Protection Perth Airport: Ph: 08 9477 8806 E-mail: WAPITLEV3S@customs.gov.au
			Quarantine Ph: 0434 664 413 E-mail: wamilitary@aqis.gov.au

Perth	Not Required	Not Required	Customs and Border Protection Perth Airport: Ph: 08 9477 8806 E-mail: WAPITLEV3S@customs.gov.au
			Quarantine Ph: 0413 154 353 E-mail: wacontroller@agis.gov.au and craig.fitzgerald@agis.gov.au
Port Hedland	Not Required	Approval Required	Customs and Border Protection Port Hedland District Office: Ph: 08 9158 1000 E-mail: DMPHEDLAND@customs.gov.au
			Quarantine Ph: 0417 395 576 or 08 9173 2135 (during office hours) E-mail: PortHedland.Quarantine@agis.gov.au
Richmond (RAAF)	Approval Required	Approval Required	Customs and Border Protection Richmond District Office: Ph: 02 4587 3779 E-mail: DCNSWR@customs.gov.au
			Quarantine Ph: 02 4578 3862 E-mail: RAAFRichmond@agis.gov.au
Rockhampton	Approval Required	Approval Required	Customs and Border Protection Gladstone District Office: Ph: 07 4976 3601 E-mail: DMQGLAD@customs.gov.au
			Quarantine Ph: 07 4972 0461 E-mail: agis.gladstone@agis.gov.au
Sydney	Not Required	Not Required	Customs and Border Protection Sydney Airport: Ph: 02 8339 7851 E-mail: paxsyd@customs.gov.au
			Quarantine Ph: 02 8016 8500 E-mail: nswcontroller@agis.gov.au
Tindal (RAAF)	Approval Required	Approval Required	Customs and Border Protection Darwin Airport: Ph: 08 8920 2551 E-mail: NTITBManagementTeam@customs.gov.au
			Quarantine Ph: 08 8920 7080 E-mail: ntcontroller@agis.gov.au

Townsville	Not Required	Approval Required	Customs and Border Protection Townsville District Office: Ph: 07 4722 3700 E-mail: townsvilledo@customs.gov.au
			Quarantine Ph: 0407 571 347 or 07 4789 7888 E-mail: duty.officer@aqis.gov.au
Townsville (RAAF)	Not Required	Approval Required	Customs and Border Protection Townsville District Office: Ph: 07 4722 3700 E-mail: townsvilledo@customs.gov.au
			Quarantine Ph: 0407 571 347 or 07 4789 7888 E-mail: duty.officer@aqis.gov.au
Troughton Is.	Approval Required	Approval Required	Customs and Border Protection Broome District Office: Ph: 08 9193 6999 Ph: 0419 497 015 – After Hours E-mail: broome@customs.gov.au
			Quarantine Ph: 08 8920 7080 E-mail: ntcontroller@aqis.gov.au
Truscott	Approval Required	Approval Required	Customs and Border Protection Broome District Office: Ph: 08 9193 6999 E-mail: broome@customs.gov.au
			Quarantine Ph: 08 8920 7080 E-mail: ntcontroller@aqis.gov.au
Sale (RAAF)	Approval Required	Approval Required	Customs and Border Protection Melbourne Airport: Ph: 03 9339 1325 E-mail: PAXMDM@customs.gov.au
			Quarantine Ph: 0408 250 600 E-mail: viccontroller@aqis.gov.au
Yulara (Ayers Rock)	Approval Required	Approval Required	Customs and Border Protection Darwin Airport: Ph: 08 8920 2551 E-mail: NTITBManagementTeam@customs.gov.au
			Quarantine Ph: 08 8920 7080 E-mail: ntcontroller@aqis.gov.au