



## Statement of Intent

Minister's Expectation	Customs' Activities and Strategic Measures
<p>1. Achieve the outcome required in the 2006-07 Portfolio Budget Statement: "Effective border management that, with minimal disruption to legitimate trade and travel, prevents illegal movement across the border, raises revenue and provides trade statistics."</p>	<p>The key strategies employed to meet this outcome are:</p> <ul style="list-style-type: none"> <li>• A focus on delivering today and building for the future.</li> <li>• Expanding our capability to operate successfully in an environment characterised by short intervention timeframes.</li> <li>• Pursuing further opportunities for pre-entry risk identification and managing risks at their source rather than awaiting arrival at the border.</li> <li>• Engaging with industry and stakeholders to design our information collection and clearance processes as part of the end-to-end business models for trade and travel integrating processes wherever possible.</li> <li>• Developing strategies for differentiated treatment based on compliance and co operation in meeting security and information requirements.</li> <li>• Exploring strategies for management of the supply chain in concert with other Customs administrations.</li> </ul> <p>Key activities and performance measures are detailed in the Portfolio Budget Statements.</p>
<p>2. Keep me informed, in a benchmarked and measurable way, of key activities and alert me to any significant events related to Customs' business through clear, concise and timely advice.</p>	<p>Timely briefings will be provided on key activities and issues. Regular meetings with Ministerial staff will be used to discuss current and emerging issues and to seek feedback on timeliness and quality of advice.</p>
<p>3. Maintain the community's confidence in the way you go about performing your role, and seek to maintain and strengthen relationships with clients. Continue building organisational, governance and workforce capabilities to meet expectations. Focus on improving the consistency and efficiency of your operations</p>	<p>The community's confidence will be maintained through professional delivery of our responsibilities and engagement with industry and stakeholders in designing our approaches. New national accountabilities for performance supported by activity-based costing measures will improve the efficiency and consistency of our operations.</p>
<p>4. Manage financial resources efficiently and effectively. Promote and uphold the Australian Public Service Values and Code of Conduct.</p>	<p>Management of financial resources is being further strengthened through new governance and accountability arrangements. The focus on professional conduct is reinforced by clear expectations and a preparedness to investigate and respond to breaches of the Code of Conduct.</p>

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5. Deliver on your commitments to Government, including successful implementation of new policy initiatives	The focus on delivery of commitments including new policy initiatives is being strengthened by the implementation of a new Program Management Office to strengthen Customs' project management and monitoring processes.
6. Work with AFP, ACC and other law enforcement agencies to enhance your response to the threat posed by illicit drugs.	Existing approaches to joint operational activities are being enhanced by improvements to information and intelligence sharing and the development of joint targeting arrangements.
7. Enhance your intelligence and targeting capabilities, including by working cooperatively with other agencies to better focus on high-risk travellers and cargo.	Customs is enhancing its intelligence and targeting approaches following a review undertaken by Booz Allen Hamilton.
8. Provide leadership in delivering an enhanced whole of government response to illegal foreign fishing in Australia's northern waters.	Customs and the Border Protection Command have taken a leadership role in implementing the strengthened response to illegal foreign fishing in Australia's northern waters. There has been a significant reduction in incursions into our waters as these measures have come on stream.
9. Work with industry to deliver material benefits to industry and Government from the implementation of the Integrated Cargo System. Work with industry to embed as far as possible your border protection approaches within their business models.	<p>Customs' approach has been guided by recommendations of the Booz Allen Hamilton review of the implementation of the Integrated Cargo System.</p> <p>A strong focus of our response has been to engage closely with industry to both address the most pressing irritations and co-design the future for trade facilitation.</p>
10. Ensure you have the ability to quickly identify and respond to changes in the risks we face in protecting Australia's border.	Our engagement approaches internationally (with the World Customs Organization and other administrations) and nationally (with industry, stakeholders and partner agencies) allow us to develop a strategic understanding of the environment we operate within and the ability to identify new risks and opportunities.