

SELECTION CRITERIA

Customs Flexible Employees

The following criteria are to act as a guide for applicants when answering the supplementary questions.

COMMUNICATION AND CLIENT FOCUS

Demonstrated understanding of client needs and sound communication and interpersonal skills to:

- Deliver high quality client service
- Communicate in a clear and concise manner

INTEGRITY AND ETHICAL BEHAVIOUR

Demonstrated high standards of integrity and ethical behaviour to:

- Resolve and/or refer issues of ethics and probity
- Apply policy and guidelines without personal bias

CHECKING AND PROCESSING

Ability to access and use information to:

- process information accurately and quickly
- check information accurately and quickly

RELIABILITY AND DEPENDABILITY

Demonstrated reliability to:

- attend work at agreed times